

National Home Valuation Week 2023

**Promoting your HVS:** 

**How Top Agents Leverage Social Media** 



Presented by:

**Brandon Carroll**Vice President, Client Success
brandon@percy.ai



# Welcome to Day 3!



First, a quick poll to see how yesterday went!

### POLL



How many times have you posted on social media so far during NHVW2023?

- A. Lengaged my geographic sphere
- B. I engaged my social sphere
- C. I engaged my clients
- D. Two of the above!
- E. All of the above!

## Agenda

Promoting your HVS: How Top Agents Leverage Social Media

- Recap of NHVW Day 2
- Current State of Social Media
- All Things Social: Comprehensive Overview
- 5 Tips from Social Media Pros
- Summary / Preview of Next Webinar



PERCY 5 | CONFIDENTIAL



Homeowner expectations have changed. They now **expect** a real estate agent to be more of an advisor

## Real Estate Agents Wear Many Hats



### **Expected Roles**

- Market Expert
- Marketer
- Negotiator
- Scheduler
- Stager/Photographer

### **Additional, Non Paid Roles**

- Contractor
- Plumber
- Therapist
- Wealth Manager
- ....and many more



### **IMPORTANT FACTS**

### **ABOUT HOMEOWNER EXPECTATIONS TODAY**

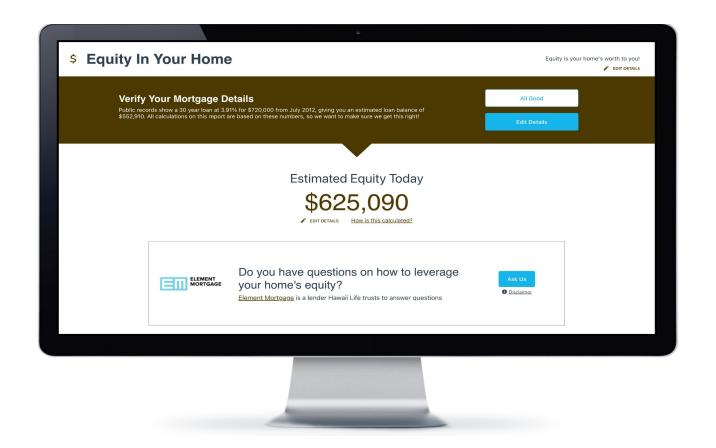
- Homeowners care about their home and want the financial stability it can provide
- Homeowners are naturally inclined to want Information on their home
- Relevant content and and trusted equity advice drives engagement and ensures you stay top of mind
- When you are top of mind and providing value, you will get more repeat and referral business



### PERCY HOME EQUITY STATEMENT



Homeowners track your 401k/Roth IRA with a dashboard, why not track their largest asset, their home, with an Equity Statement?



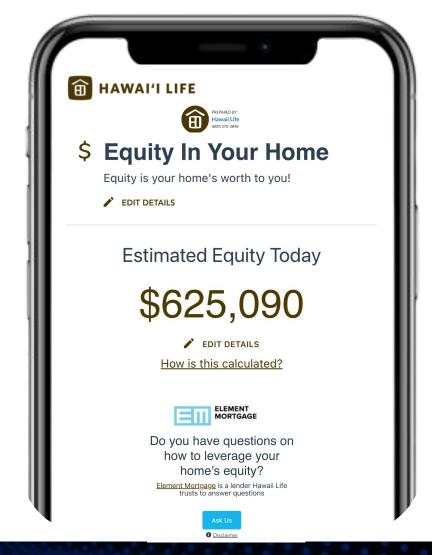
## Why Is Equity Important Today?



**Percy Equity Insights** 

### Facts & Figures

- 65% of Americans own real estate.
- Housing prices have increased 393% since 1985.
   After adjusting for inflation, the median
   American household income has increased by just 17% in total since 1990.
- Tappable home equity is to be around \$18.1 trillion by the end of this year
- The average homeowner has somewhere between \$200k and \$300k dollars in equity.



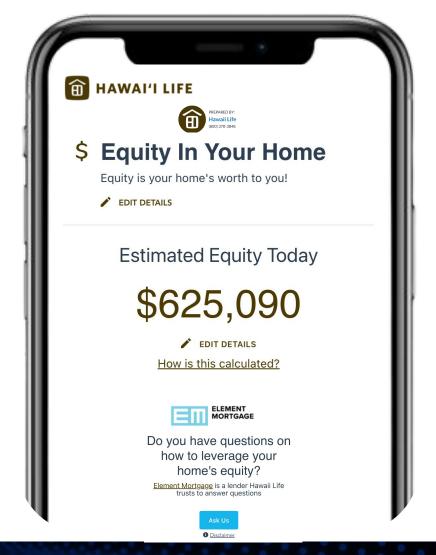
### PERCY HOME EQUITY STATEMENT



### With Personalized Wealth Tips

### Benefits to you:

- Makes the report more valuable; shows their overall ROI from their home and how much purchasing power they have.
- Puts you at the center of the conversation; whether at the dinner table, amongst their friends and family, etc.
- Positions you as the knowledge broker; enables you to have a deeper relationship with your clients.
- Strengthens the LO-Agent Relationship





OWNTHEOWNER

CREATE CLIENTS FOR LIFE



## HOW TO LEVERAGE EQUITY

Home Valuation



## 5 Ways to Leverage Equity Insights

Learn how top agents leverage the equity insights report to capture more listings and retain more clients.





#### **Subscribe Past Clients**

Treat the Home Equity Report as a service and value add; auto enroll past clients and help them track their investment over time.



#### **Update Calls to Action**

Include equity insights in your social media posts and emails. Become the agent that provides even more value.



#### **Give Ideas on How To Leverage Equity**

Prescribe best practices, like buying an investment home in an up and coming area



#### **Recommend Home Improvements**

Share contractors with them and help them increase their equity



#### **Partner with Loan Officer**

Creating meaningful conversations to transition from an agent to advisor.



## **ANY QUESTIONS?**



## NOW, SOCIAL MEDIA IS A TOPIC I LOVE

## Brandon's Background on Social Media



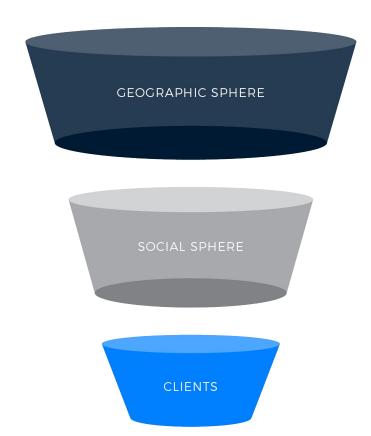


### 15+ years of experience

- Started a social marketing agency back in 2008.
- Was the VP of Marketing a social contest app back in 2012.
- Did social marketing consulting for Dapper Labs (NBA Top Shot, NFL ALL Day, UFC Strike, etc)



## WHO ARE WE TARGETING?



#### YOUR GEOGRAPHIC SPHERE:

Those homeowners in the location you farm. Most of these Homeowners still need to be introduced to you & your brand.

#### WHAT TO DO:

Send out direct mailers the week of April 3-7 with a QR code that directs them to your own What's My Home Worth Page.

Ad Retargeting. Redirect any purchased local ads for homeowners to check their home's value on your Home Valuation Page.

#### YOUR SOCIAL SPHERE:

These are your 1st & 2nd degree contacts engaged with your social media profiles.

#### WHAT TO DO:

Post content about the market & housing price changes directing them to check the value of their own home. Include your home valuation site in your newsletter and/or emails that you send to your network.

#### **CLIENTS:**

These are the people you've already worked with in the past. It's a great opportunity to update them on their home's value & buyer demand.

#### WHAT TO DO DURING #NHVW2023:

- Subscribe each of these contacts to a monthly Home Value Report coming from you each month.
   That way as we go into the hot season, they've already been getting a report form you on their home's value increasing month over month.
- Create a Buyer Market Analysis report for the homeowner's you've worked with in the past. This is a
  great way to start a conversation about how the market is this new year, the new home values, buyer
  demand, and see what their plans are.



## **Engaging Sellers**



#### YOUR SOCIAL SPHERE:

These are your 1st & 2nd degree contacts engaged with your social media profiles.

#### WHAT TO DO:

Post content about the market & housing price changes directing them to check the value of their own home. Include your home valuation site in your newsletter and/or emails that you send to your network.

## Agenda

Promoting your HVS: How Top Agents Leverage Social Media

- Recap of NHVW Day 2
- Current State of Social Media
- All Things Social: Comprehensive Overview
- 5 Tips from Social Media Pros
- Summary / Preview of Next Webinar



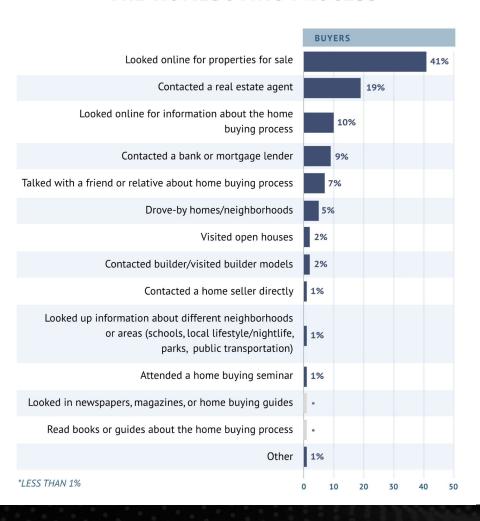
 $P = R C Y^{(n)}$  20 | CONFIDENT



## Current State of Social Media

### Check out the top 3 answers here

## FIRST STEP CLIENTS TAKE IN THE HOMEBUYING PROCESS



Trends down as people age; staying top of mind is even more important!

# DID SELLERS USE THE SAME REAL ESTATE AGENT FOR THEIR HOME PURCHASE?



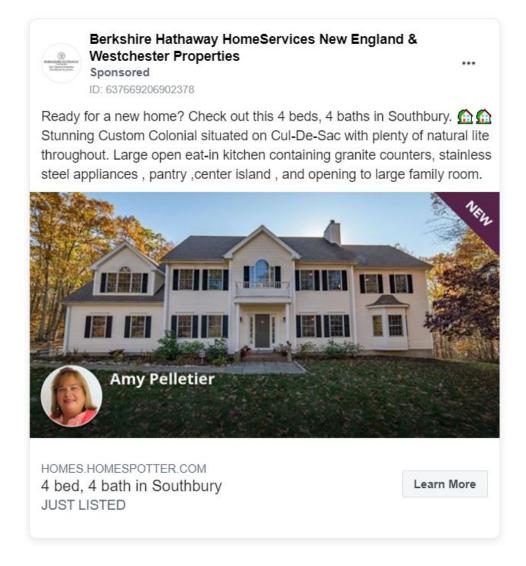
### We live in a digital age

## NUMBER OF SOCIAL MEDIA USERS FROM 2017 TO 2023

(+ FUTURE PREDICTIONS)



### 90% of Realtors use Facebook to promote



25 | CONFIDENTIAL

Video content on social media generates 1,200% more shares than text & image content combined



26 | CONFIDENTIAL

## 52% of Realtors believe social media is the **top tech tool** for high-quality lead generation.



It's National Home Valuation Week! Curious about how much your home's value has gone up? Click on the link below

https://valuations.floridanetworkrealty.com/spappalardo

Homes across Northeast Florida have increased on average by 14%. Reach out if you have any questions regarding the values you see.









Do you know how much your home is worth? With the start of National Home Valuation Week, now is the perfect time to take two minutes (that's all it takes!) to find out. Lucky for you, you can find out exactly what your property is worth today by clicking here cathyjackson.com/home-valuation!

Want to learn more about how to make your home's value work for you? Connect with me

Cathy Jackson • REALTOR® • DRE: 00816905 • Intero Real Estate Services - Los Gatos • (408)



I am a Real Estate Broker in the Bay Area selling for over 30 years in the Sili...

P = RCY

## **ANY QUESTIONS?**

## **Consistency Is Key**





### **#NHVW2023**

- The world is fully digital now
- You have to be on social media, as that is where the homeowners are!
- Be creative and post consistently!

## Agenda

Promoting your HVS: How Top Agents Leverage Social Media

- Recap of NHVW Day 2
- Current State of Social Media
- All Things Social: Comprehensive Overview
- 5 Tips from Social Media Pros
- Summary / Preview of Next Webinar

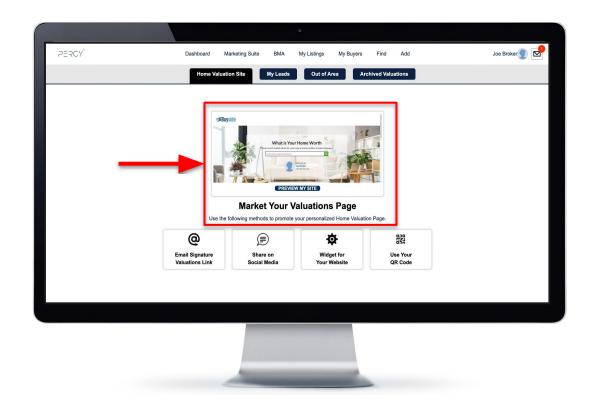


PERCY 30 | CONFIDENT



All Things Social: Comprehensive Overview

## **Post Daily on Social Media**



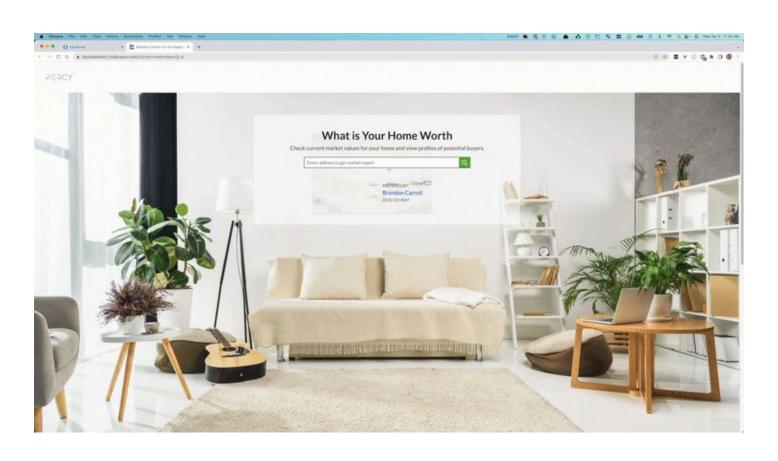
#### How and what sites?

- Use the Marketing Suite to post to the CORE 5 Social Networks
  - Facebook
  - Twitter
  - Instagram
  - LinkedIn
  - Nextdoor

PERCY 32 | CONFIDENTIAL

### **How To: Post on Social Media**





# Copy/Paste your Home Valuation Site

- When you post on social, a sample image will automatically be created.
- You can also X out of that picture and upload your own.

## Materials: Agent to Client

Social Sphere: 3 simple images with engaging statement







### **Best Time To Post for the Core 5 Networks**

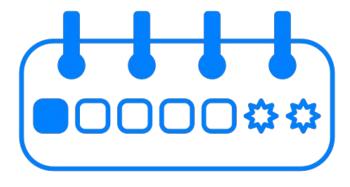
- Facebook: Monday, Thursday & Friday at 9AM, 1PM, or 3PM
- Twitter: Monday & Wednesday at 12PM, 3PM, or 5-6PM
- LinkedIn: Tuesday, Wednesday, & Thursday at 7-8AM, 12PM, or 5-6PM
- **Instagram:** Monday & Thursday at 8-9AM or 5PM
- Nextdoor: Monday, Wednesday, and Friday at 7-8am or 5-6pm

35 | CONFIDENTIAL



Sample Post Ideas: Themes

## **Monday: Discuss NHVW!**

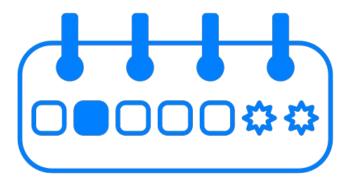


#### **Three Sample Posts (Copy/Paste)**

- It's National Home Valuation Week! If you're considering moving or just curious about current market conditions, it's a great time to check in on the value of your home. Get three different valuations to get a full idea of your home's value
- It's National Home Valuation Week! Curious on what your home is worth? Check it out here:
- National Home Valuation Week is a time when homeowners take inventory to assess the value of one of their largest assets. The week is an opportunity to review market trends, comparative rates, and most importantly, get a better understanding of the value of your home.

PERCY 37 | CONFIDENTIAL

### **Tuesday: Discuss the Market**

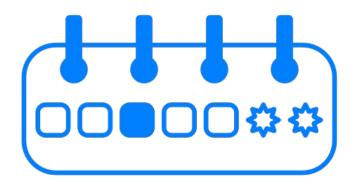


#### **Three Sample Posts (Copy/Paste)**

- "What's My Home Worth In This Market?!" is something
  I have been hearing a lot lately. Well, I have now made
  that question easier than EVER to answer, just click this
  link below.
- 2. The market is changing. A lot of my clients are worried about their home value. To help navigate this uncertainty, my brokerage brought on a service to help the local community, where we can provide 3 different valuations for you to get a better idea.
- Buyers are still active in this market. Your house may be worth more than you think! Simply click the link below, enter your home address and discover the current buyer demand for your home.

PERCY 38 | CONFIDENTIAL

## Wednesday: Focus on Equity

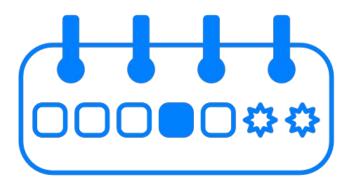


#### **Three Sample Posts (Copy/Paste)**

- 1. If you home is your largest asset, maybe you should keep track of its value? Just click the link and you will get your report on your home's value, for free.
- Just saw these stats: At Retirement, 83% Of The Avg US Homeowners' Wealth Will Come From Their Homes' Equity."
  - And, there's 10 trillion dollars in equity in the country right now.
  - See how much equity you have today:
- 5. There's 10 trillion dollars in equity in the country right now. Make sure you are taking advantage of that potential. Check out how much equity you have here:

PERCY 39 | CONFIDENTIAL

## Thursday: Discuss the Uniqueness of Percy

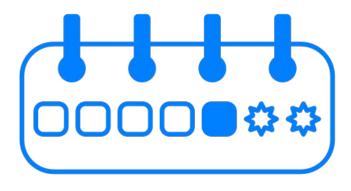


#### **Three Sample Posts (Copy/Paste)**

Make sure to change the words in <>

- 1. Besides Zillow, there are numerous sites that give you an instant value of your home. There are also two other respected sites that I use frequently. In order to find out the #1 home valuation site online, I'm asking for your help to let me know which site, in your opinion, comes closest to your actual home value. Please let me know which one you think is MOST accurate.
- 2. Buyer Demand is still surprisingly high in <neighborhood>. Check it out here. No obligations. No registration. Just trying to help out the community, given today's uncertainty. Would you like to know what your home is worth? Click below for an instant valuation.
- Inventory is down, but demand is still high for homes. Happy to provide a free market report for **<neighborhood>**. Simply type in your address here and see the buyer demand supply side trends, and recent activity nearby.

## Friday: Keep it Short + Simple



#### **Three Sample Posts (Copy/Paste)**

- I. Would you like to know what your home is worth? Click below for an instant valuation.
- 2. The market is changing! What's your home worth? Check out the link here to discover your home's value.
- 3. Discover buyers that are searching for a house like yours today! Click the link below to view real-time buyer activity for your home.

PERCY 41 | CONFIDENTIAL

## **Tips/Tricks for Social Sphere**



#### How to drive more listings

- DM people that had some interest in the past
- Use our templates to create posts
- Post in stories, update your bio
- Videos/imagery works

42 | CONFIDENTIAL



What To Post: By Network

### What To Post: High Level



64%

of marketers said that increasing audience engagement was crucial for their social media marketing strategy.



Tweets with 1-2 hashtags get

21%

higher average engagement than those with none.



Tweets with more than 3 hashtags get

17% less engagement.

昰

Facebook posts with less than 250 characters get

60%

more engagement.



150%

Tweets with Images Receive 150% more Re-Tweets



53%

**53%** of Americans Who Follow Brands in Social Are More Loyal to Those Brands

#### **High Level Tips**

- Optimize tweets with 1-2 hashtags
- Make your posts short and to the point
- Leverage imagery and video content
- Be consistent!

44 | CONFIDENTIAL

#### Facebook Dos and Don'ts



### Facebook



#### **Brandon Other Tips**

- Join communities and like/comments on posts
- Be creative; bland doesn't help you stand out
- Use a scheduler tool like Hootsuite to build posts for the next month

45 | CONFIDENTIAL

#### Twitter Do's and Do'nts



#### Twitter for Real Estate Agents

#### Why Twitter?

- Engagement with clients in real-time
- Increase brand loyalty and
- Post helpful information for followers to increase trust
- Increase SEO ranking by using key words and relevant links
- Understand what others are saying about you
- Inform followers of open houses, and others listings

### How to Optimize Twitter Use



Provide links to website, blog or relevant information therefore providing a user friendly experience



Use hashtag on trending topics and so people can find you.

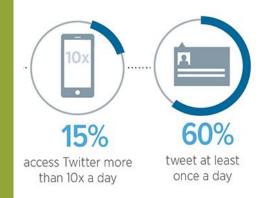


Share relateable, interesting and valuable information for your followers



Optimize each post with key words focused on getting audience to act

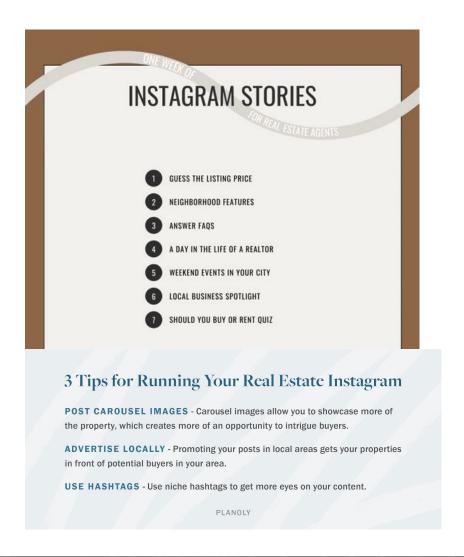




#### **Brandon Other Tips**

- Search and follow up with folks
- Millenials are super active on TWitter
- Make Twitter lists to make it easier to engage
- Ask questions; create engagement
- Use imagery; Tweets with images bring in up to 18% more clicks, 89% more favorites, and 150% more retweets.

### Instagram Do's and Do'nts



#### **Brandon Other Tips**

- Update your bio for NHVW!
- Pin a post about getting a home valuation
- Make a reel to talk about the market and how you're here to help!
- Create stories with different framing/messaging daily, link out to your site

### Social Media + Instagram Hashtag Strategy





#### **Instagram Hashtag Strategy**

- Agent-themed, listing related, property description, advertising, and creative
- Research hashtags (do a simple search in instagram) to see how many posts have it.
- Make sure to use different variations of how a location can be named
  - EX: #Arlington, #ArlingtonVA, #ArlingtonVirginia, #ARLVA, #DMV

PERCY

#### LinkedIn Do's and Do'nts

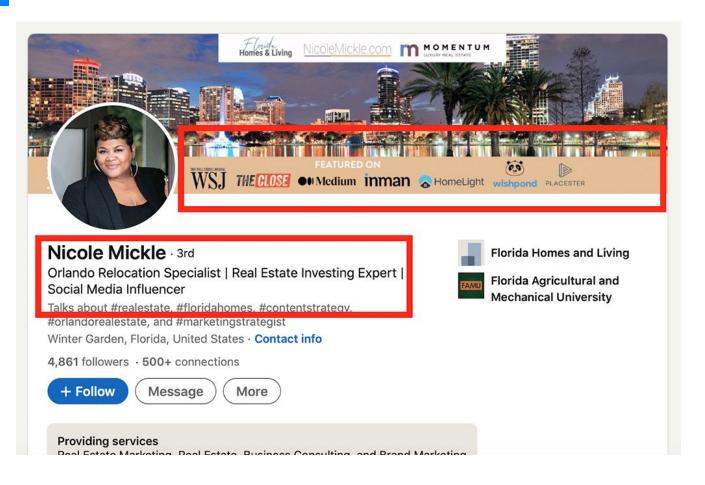


#### **Brandon Other Tips**

- Update your cover photo for NHVW!
- Update your title and bio
- Update your website link to be your home valuation site.
- Make a post about the market conditions.
- Make a video and tag some colleagues and/or friends who would be OK with it related to NHVW!

49 | CONFIDENTIAL

#### LinkedIn Do's and Do'nts

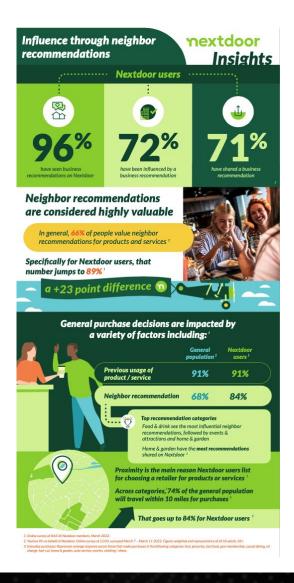


#### **Brandon Other Tips**

- Update your cover photo for NHVW!
- Update your title and bio
- Update your website link to be your home valuation site.
- Make a post about the market conditions.
- Make a video and tag some colleagues and/or friends who would be OK with it related to NHVW!

PERCY 50 | CONFIDENTIAL

#### Nextdoor Do's and Do'nts



#### **Brandon Other Tips**

- Make a post and boost it to specific neighborhoods!
- Update your website link to be your home valuation site.
- Make a post about the market conditions.

PERCY 51 | CONFIDENTIAL

#### Nextdoor Do's and Do'nts







#### **Brandon Other Tips**

- Make a post and boost it to specific neighborhoods!
- Update your website link to be your home valuation site.
- Make a post about the market conditions.

 $P = R C Y^{(n)}$ 

# **ANY QUESTIONS?**

### Agenda

Promoting your HVS: How Top Agents Leverage Social Media

- Recap of NHVW Day 2
- Current State of Social Media
- All Things Social: Comprehensive Overview
- 5 Tips from Social Media Pros
- Summary / Preview of Next Webinar



 $P = R C Y^{N}$  54 | CONFIDENT

### **Ultimate Authentic Self**





#### Midori O.

- Posts quirky and fun posts
- Does it all herself; loves design
- Doesn't have a schedule, but tries to maintain consistency
- Uses BombBomb to post videos

### Leverage Canva for Creative





#### Dr. Ed

- Creates templates to drive engagement across all networks
- Schedules posts on social media, using images in all of his posts
- Checks on overall metrics from Hootsuite to know what messages are resonating

### Leverage Canva for Creative





 $P = R C Y^{(n)}$  57 | CONFIDENTIAL

## Social Media Blitz by Zipcode





#### **Bill & Myong**

- Once a quarter, works with Chalk Digital to conduct a social media blitz.
- Builds ads on social media, targeting their farm area
- Creates print materials related to home valuation by that zip code
- Tests different creative and messaging to know what works.

58 | CONFIDENTIAL

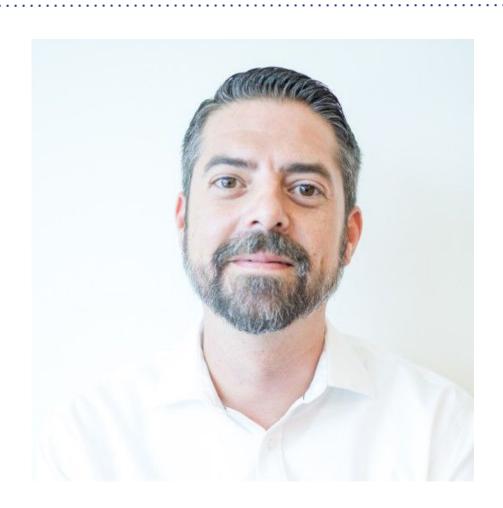
### Social Media Blitz by Zipcode





### Leverages Maxa to make it easier to brand





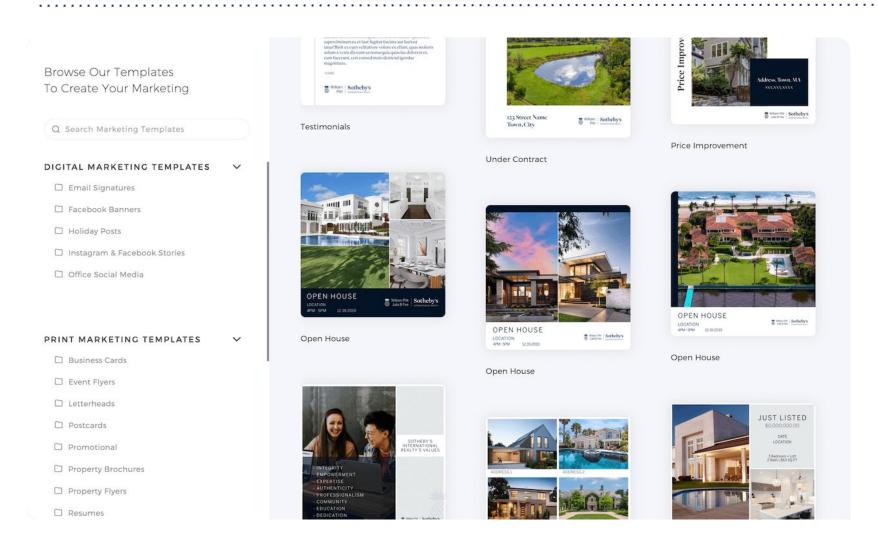
#### Alistair P.

- Works with their marketing team to create templates inside of Maxa
- Posts just listed, home valuation requests, market updates, and more
- Focuses on a consistent schedule with consistent branding

60 | CONFIDENTIAL

### Leverages Maxa to make it easier to brand





PERCY

### **Fully Outsources to Adwerx**





#### Lisa M

- Creates ads for listings, ads for their sphere, and ads for listings.
- Different messaging and ads used for the different markets
- Directs everyone to differnet landing pages, including the home valuation tool.

### Agenda

Promoting your HVS: How Top Agents Leverage Social Media

- Recap of NHVW Day 2
- Current State of Social Media
- All Things Social: Comprehensive Overview
- 5 Tips from Social Media Pros
- Summary / Preview of Next Webinar



PERCY<sup>®</sup>

### **Summary**

- The world has become fully digital
- 90% of Realtors use Facebook to promote
- Video + images work; they drive more views and engagement
- Leverage the Core 5 Networks
  - Facebook
  - Twitter
  - LinkedIn
  - Instagram
  - Nextdoor
- Be creative and post consistently!



### **Next Steps**

- Leverage <u>our templates</u> to help you
- Use your home valuation site and copy/paste it on your social networks
- Update your bios and links
- Update your profile photo and cover photo to reflect National Home Valuation Week!
- Pin posts on the various social networks
- Create posts, stories, and reels, and test out different messages
- If a post is working for you, boost it!



 $P = RCY^{2}$  65 | CONFIDENT

## Coming Up! Tomorrow @ 1 pm ET





Winning Best Practices to DOUBLE Your Repeat Business and Referral Business



Brandon Carroll
Vice President, Client Success
brandon@percyai

1 | CONFIDENTIAL

#### **Hosted by:**

Brandon Carroll,
Percy Vice President - Client Success

# **ANY FINAL QUESTIONS?**



WE VALUE YOUR PARTNERSHIP.