

# National Home Valuation Week 2023

How to 2x Your Leads



Presented by:

Brandon Carroll
Vice President, Client Success
brandon@percy.ai

# Welcome!

# **Brandon's Background**





#### A Little About Me:

- Live in the DC/MD area
- Owner of 2 doggos and a cat!
- Coffee, wine, and live music are what we enjoy the most
- Passionate about helping our Percy clients get the most value out of their account!

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## Agenda

How to 2x Your Leads on NHVW

- The Home Valuation Mindset
- Geographic Sphere
- Social Sphere
- Clients
- Summary / Preview of Next Webinar



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## The Home Valuation Mindset





## **Soccer Game Example**

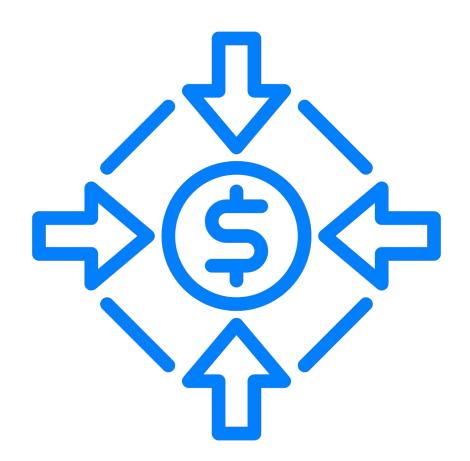
- Give them a taste of what it will be to work with you
- Don't leave a business card, enroll them in a monthly report to put you in the center of their understanding of the market
- Write a script you can use

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## Make Home Valuation the CORE

It should be leveraged in almost all of your conversations with your network



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# Why Is A Home Valuation Tool Valuable To You?

Agents who use Percy's Home Valuation Site, on average, receive

# 15x more leads and 25% more listings

compared to those who don't use it!

- A great magnet to attract seller leads
- Provides a more subtle way for you to gauge interest
  - EX: A lot easier to provide this service to your network than *directly* ask if they want to list with you.
- Past behavior predicts future behavior
  - If someone puts in their home valuation, they are more likely to list with you than someone who does not.
- Great value-add to your local community
  - Help your clients navigate the uncertainty in the market and keep track of their equity, over time.

# **Consistency Is Key**





### **#NHVW2023**

- Create a plan and execute it
- Be consistent with your actions
- Drive urgency (as it is only one week) with your network.

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# Two Types of Leads

Valuation Only vs. Contact Data Leads

## 1. Valuation Only

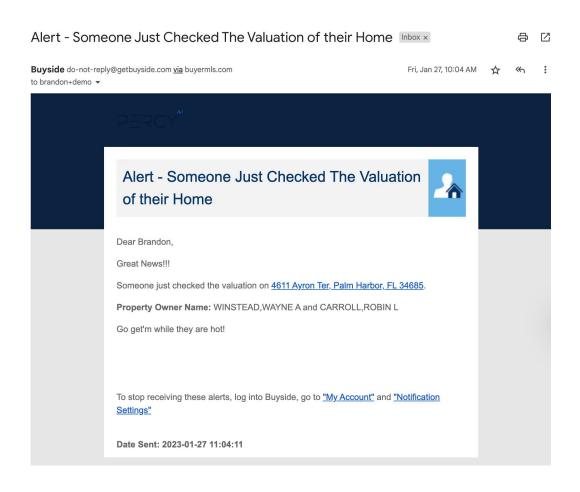
- Consumers enter their address in to view a report
- Percy pulls their public record and provides agents with the name of the homeowner
- Homeowner does not claim their home, subscribe to a monthly report, or verify ownership of the home by clicking on one of the 7+ calls to actions

## 2. Contact Data Lead

- Consumers enter their address in to view a report
- Homeowner claims their home, subscribes to a monthly report, or verifies ownership of the home by clicking on one of the 7+ calls to actions

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# **Valuation Only**



# Homeowner *only* put in their contact information

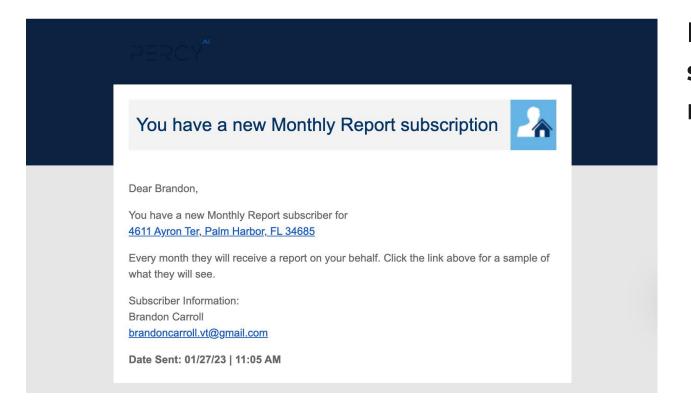
 Percy finds the homeowner's information and sends you email.

### Strategies:

- Send a postcard to the lead
- Try finding the owner's contact information and give them a call or email.

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## **Contact Data Lead**



# Homeowner claims their home, signs up for a monthly report, or requests to speak to an agent.

Percy finds the homeowner's information and sends you email.

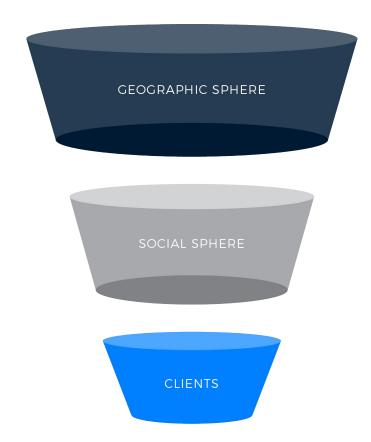
#### • Strategies:

- Engage with them via email, phone, and text
- Goal is to qualify their interest in listing a home

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# Engaging Sellers



#### YOUR GEOGRAPHIC SPHERE:

Those homeowners in the location you farm. Most of these Homeowners still need to be introduced to you & your brand.

#### WHAT TO DO:

Send out direct mailers the week of April 3-7 with a QR code that directs them to your own What's My Home Worth Page.

Ad Retargeting. Redirect any purchased local ads for homeowners to check their home's value on your Home Valuation Page.

#### YOUR SOCIAL SPHERE:

These are your 1st & 2nd degree contacts engaged with your social media profiles.

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#### **CLIENTS:**

These are the people you've already worked with in the past. It's a great opportunity to update them on their home's value & buyer demand.

#### WHAT TO DO DURING #NHVW2023:

- 1. Subscribe each of these contacts to a monthly Home Value Report coming from you each month.

  That way as we go into the hot season, they've already been getting a report form you on their home's value increasing month over month.
- 2. Create a Buyer Market Analysis report for the homeowner's you've worked with in the past. This is a great way to start a conversation about how the market is this new year, the new home values, buyer demand, and see what their plans are.



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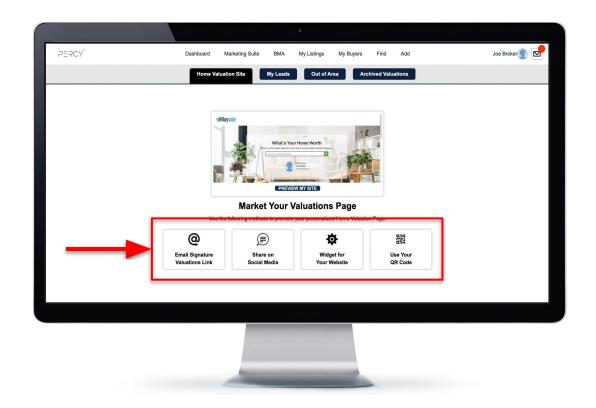
Send out direct mailers the week of April 3-7 with a QR code that directs them to your own What's My Home Worth Page.

Update Email Signature. Focus on NHVW!

Purchase Ads. Target by Zip Code for your farm

Ad Retargeting. Redirect any purchased local ads
for homeowners to check their home's value on
your Home Valuation Page.

# Update your email signature



## **Email Signature**

- Use the Marketing Suite to update your email signature
- Example email signatures:
  - What's Your Home Worth? Get three automated Estimates -Instantly. No cost, and no obligation.
  - It's National Home Valuation Week!
     Wondering what's your home is worth? Find out now.

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# Materials: Agent to Client

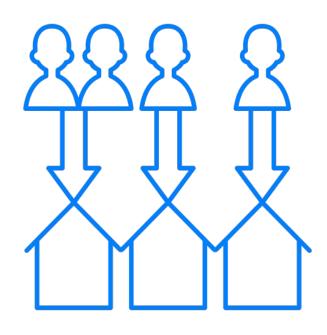
Oceographic Sphere: 3 simple flyers







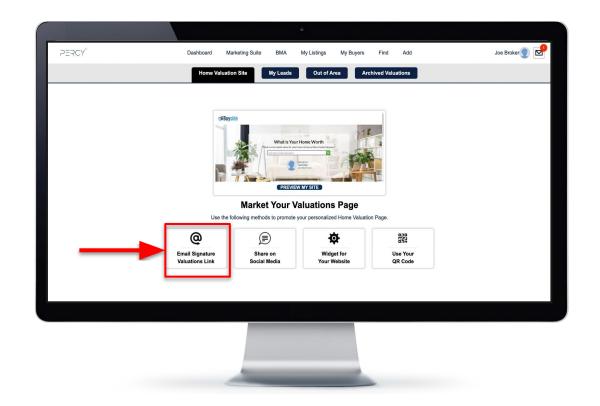
## **Geographic Sphere: Who To Target**



## **People To Target**

- Valuation Only Attempts
- Farmed areas by Zip code
- Cold Prospects from Zillow or that you purchased; stale leads from your database
- Neighbors of listings you recently sold (past year)

## **Geographic Sphere: How To Execute**



## **Strategies & Tactics**

- Direct mail, door knocking, postcards, newsletters, email, or any other form of targeted advertising.
- Just sold postcards with a QR Code
- Newsletter with a direct link to your home valuation
- Social advertising, targeted by Zipcode
  - Facebook, Nextdoor, Instagram
- Local advertising in the newspaper

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# Materials: Agent to Client

Oceographic Sphere: 3 simple flyers







# Geographic Sphere: Valuation Only Attempt



I am reaching out to let you know that on (date/time) someone ran a valuation on your property from our website. In fact, there were multiple valuations requested about your property!

It is currently National Home Valuation Week, which is a time when homeowners check in on their overall investment and get a better idea of the buyer demand in the area.

Happy to help in any way!

Brandon Carroll 540-200-9508 brandon@percy.ai **Current Resident** 

696 Ocean Parkway

Ocean Pines, MD 21811

## **Group: Valuation Only Attempts**

- These people came through your lead center and did not leave behind contact information
- First touchpoint is a mailer to re-engage.

# Geographic Sphere: Valuation Only Attempt



## Spokeo. Know More.

NAME

**EMAIL** 

**PHONE** 

**ADDRESS** 

Enter a Name, Phone Number, Address or Email

**SEARCH NOW** 

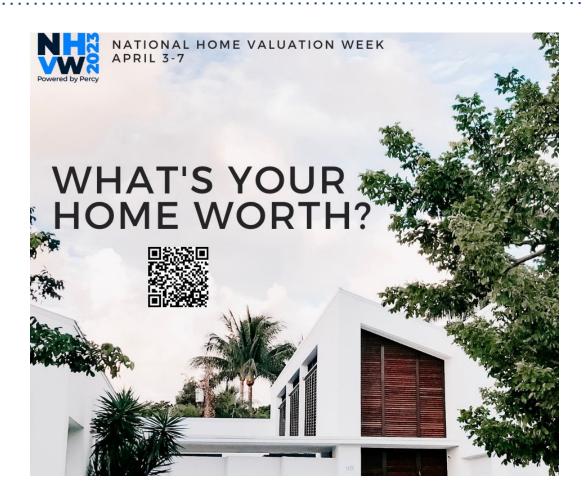
Search by name, phone, address, or email to confidentially lookup information about people you know such as yourself, friends, family, acquaintances, and old classmates.

## **Group: Valuation Only Attempts**

- These people came through your lead center and did not leave behind contact information
- Second touchpoint is finding contact information and reaching out to them
- State who you are, that it is national home valuation week, and act as a resource for the homeowner

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## Geographic Sphere: Farmed Areas by Zipcode

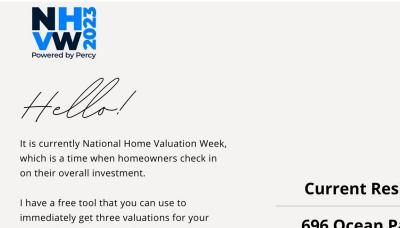


### **Group: Farmed Areas by Zipcode**

- These people are homeowners who exist in an area you are farming
- First touchpoint is a mailer with your QR Code

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# Geographic Sphere: Farmed Areas by Zipcode



home, along with buyer demand and recent activity. Fully complimentary, as I work with a lot of neighbors in this area. Simply scan the QR code and immediately get your valuation.

Let me know if you have any questions!

**Brandon Carroll** 540-200-9508 brandon@percy.ai **Current Resident** 

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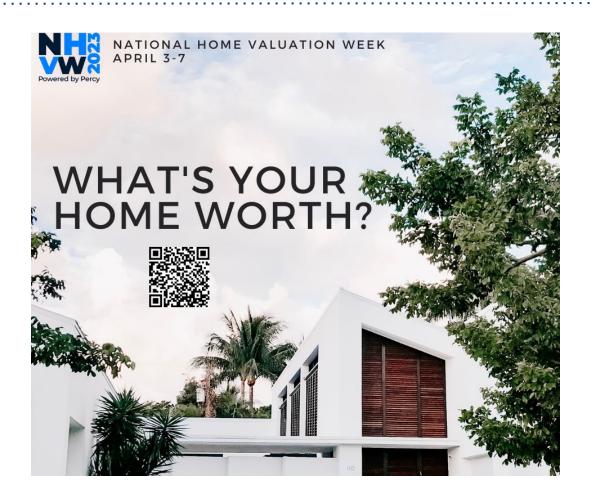
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## **Group: Farmed Areas by Zipcode**

- These people are homeowners who exist in an area you are farming
- Second touchpoint is a postcard
- Tip: Handwritten is better than digital!

# Geographic Sphere: Cold Prospects



## **Group: Cold Prospects**

- These people are homeowners in your database that are cold
  - Stale zillow leads
  - Cold Open House Prospects
  - ...etc
- First touchpoint is a mailer with your QR Code

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# Geographic Sphere: Cold Prospects



We talked quite a while ago. Not sure if you are already working with an agent or not.

I wanted to reach out, as It is currently National Home Valuation Week, which is a time when homeowners check in on their overall investment.

I have a tool that will help you understand the current value of your home. Fully complimentary, as I work with a lot of neighbors in this area. Simply scan the QR code and immediately get your valuation.

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Ocean Pines, MD 21811



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## Geographic Sphere: Neighbors of Recently Sold



## **Group: Neighbors of Recently Sold**

- These people live within a 1.5 mile radius of a home you recently sold (within the past 6 months)
- Take stock of all of your listings and create a list of the homeowners
- First touchpoint is a Just Sold postcard with a QR code
- Work with your marketing team to update the Just Sold postcards!

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# **Geographic Sphere: Local Advertising**

123 Anywhere St., Any City

#### THE NEWSPAPER LINE

www.reallygreatsite.com

#### BUSINESS REVIEW

#### LOREM IPSUM DOLOR SIT AMET, CONSECTETUR ADIPISCING ELIT.



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#### **BUSINESS REVIEW ON** DIGITAL MARKETING

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### **Group: Local Paper Readers**

- These people live within a designated community
- Price is typically relatively cheap
- Run it for this week (and maybe next one, too!)
- Look into the Services section
- Leverage the QR code!

# Tips/Tricks for Geographic Sphere



## How to drive more listings

- Work with your marketing team to update materials.
- Use Canva or a similar tool for templates
- Test different messages
- Speed to lead matters; when a new lead comes in, make sure to follow up immediately. Your goal is a conversation with them about their home!

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# **Any Questions?**



## Agenda

How to 2x Your Leads on NHVW

- The Home Valuation Mindset
- Geographic Sphere
- Social Sphere
- Clients
- Summary / Preview of Next Webinar



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#### **PERCY - PROVIDED CONTENT**

# Materials: Agent to Client

Click the images below to download

**⊘** Geographic Sphere: 3 simple flyers







Social Sphere: 3 simple images with engaging statement







# Materials: Agent to Client

Social Sphere: 3 simple images with engaging statement

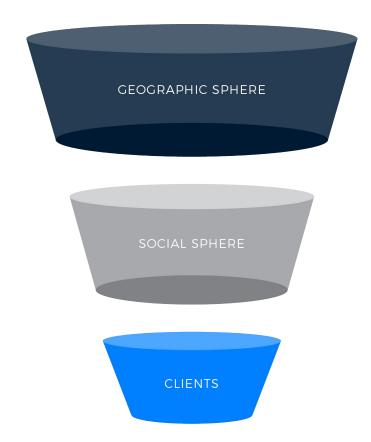








# Engaging Sellers



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#### WHAT TO DO:

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Ad Retargeting. Redirect any purchased local ads for homeowners to check their home's value on your Home Valuation Page.

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These are your 1st & 2nd degree contacts engaged with your social media profiles.

#### WHAT TO DO:

Post content about the market & housing price changes directing them to check the value of their own home. Include your home valuation site in your newsletter and/or emails that you send to your network.

#### **CLIENTS:**

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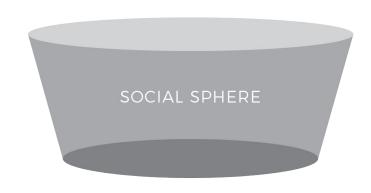
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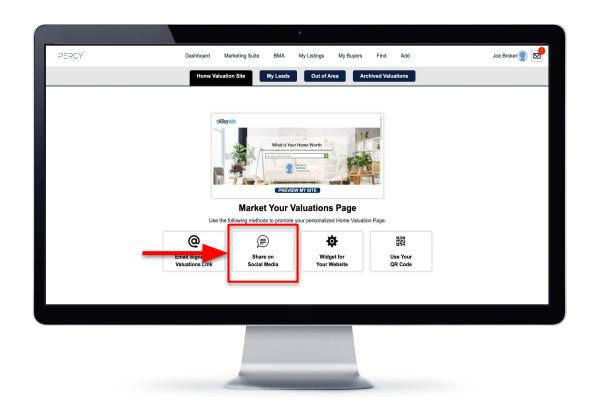
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# **Post Daily on Social Media**



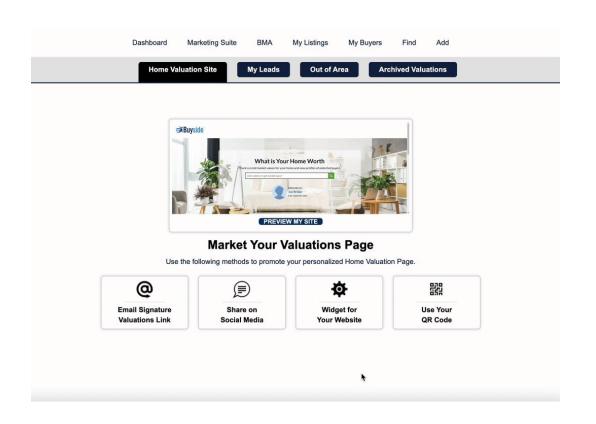
### How and what sites?

- Use the Marketing Suite to post to the CORE 5 Social Networks
  - Facebook
  - Twitter
  - Instagram
  - LinkedIn
  - Nextdoor

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# Posting on Social Media





### **Leverage the Marketing Suite**

- Easy place to go to begin your post
- You can also post your exact home valuation URL on the social sites

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## **Best Time To Post for the Core 5 Networks**

- Facebook: Monday, Thursday & Friday at 9AM, 1PM, or 3PM
- Twitter: Monday & Wednesday at 12PM, 3PM, or 5-6PM
- LinkedIn: Tuesday, Wednesday, & Thursday at 7-8AM, 12PM, or 5-6PM
- **Instagram:** Monday & Thursday at 8-9AM or 5PM
- Nextdoor: Monday, Wednesday, and Friday at 7-8am or 5-6pm

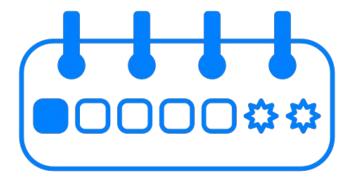
## **Best Practices**



### Three Ways To CONQUER Social Media for NHVW

- 1. **Be Visual:** use images when sharing from Percy!
- 2. Monitor/Socially Listen: for individuals searching to buy/sell their home in order to help them by pointing to your site. DM or comment!
- 3. **Use Hashtags:** #nhvw #nhvw2023 #realestate, #realtor, #listing, #homes, #realestate, #realestateagent, #realestatetips, #realestatelife, #homeforsale, #houseforsale, #newlisting, #homebuyer, #homebuyer

# **Monday: Discuss NHVW!**

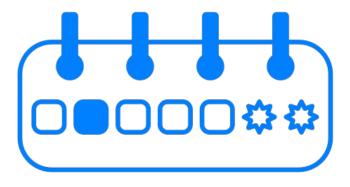


### **Three Sample Posts (Copy/Paste)**

- It's National Home Valuation Week! If you're considering moving or just curious about current market conditions, it's a great time to check in on the value of your home. Get three different valuations to get a full idea of your home's value
- It's National Home Valuation Week! Curious on what your home is worth? Check it out here:
- National Home Valuation Week is a time when homeowners take inventory to assess the value of one of their largest assets. The week is an opportunity to review market trends, comparative rates, and most importantly, get a better understanding of the value of your home.

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# **Tuesday: Discuss the Market**



### **Three Sample Posts (Copy/Paste)**

- "What's My Home Worth In This Market?!" is something
  I have been hearing a lot lately. Well, I have now made
  that question easier than EVER to answer, just click this
  link below.
- 2. The market is changing. A lot of my clients are worried about their home value. To help navigate this uncertainty, my brokerage brought on a service to help the local community, where we can provide 3 different valuations for you to get a better idea.
- Buyers are still active in this market. Your house may be worth more than you think! Simply click the link below, enter your home address and discover the current buyer demand for your home.

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# Wednesday: Focus on Equity

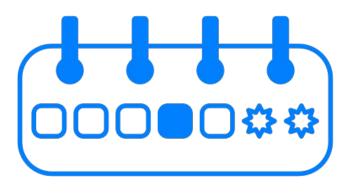


### **Three Sample Posts (Copy/Paste)**

- 1. If you home is your largest asset, maybe you should keep track of its value? Just click the link and you will get your report on your home's value, for free.
- 2. Just saw these stats: At Retirement, 83% Of The Avg US Homeowners' Wealth Will Come From Their Homes' Equity."
  - And, there's 10 trillion dollars in equity in the country right now.
  - See how much equity you have today:
- 5. There's 10 trillion dollars in equity in the country right now. Make sure you are taking advantage of that potential. Check out how much equity you have here:

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# Thursday: Discuss the Uniqueness of Percy

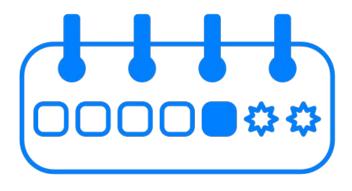


### **Three Sample Posts (Copy/Paste)**

Make sure to change the words in <>

- 1. Besides Zillow, there are numerous sites that give you an instant value of your home. There are also two other respected sites that I use frequently. In order to find out the #1 home valuation site online, I'm asking for your help to let me know which site, in your opinion, comes closest to your actual home value. Please let me know which one you think is MOST accurate.
- 2. Buyer Demand is still surprisingly high in <neighborhood>. Check it out here. No obligations. No registration. Just trying to help out the community, given today's uncertainty. Would you like to know what your home is worth? Click below for an instant valuation.
- Inventory is down, but demand is still high for homes. Happy to provide a free market report for **<neighborhood>**. Simply type in your address here and see the buyer demand supply side trends, and recent activity nearby.

# Friday: Keep it Short + Simple



### **Three Sample Posts (Copy/Paste)**

- Would you like to know what your home is worth? Click below for an instant valuation.
- The market is changing! What's your home worth?Check out the link here to discover your home's value.
- 3. Discover buyers that are searching for a house like yours today! Click the link below to view real-time buyer activity for your home.

# **Tips/Tricks for Social Sphere**



### How to drive more listings

- DM people that had some interest in the past
- Use our templates to create posts
- Post in stories, update your bio
- Videos/imagery works

### Send Email Newsletter to Database

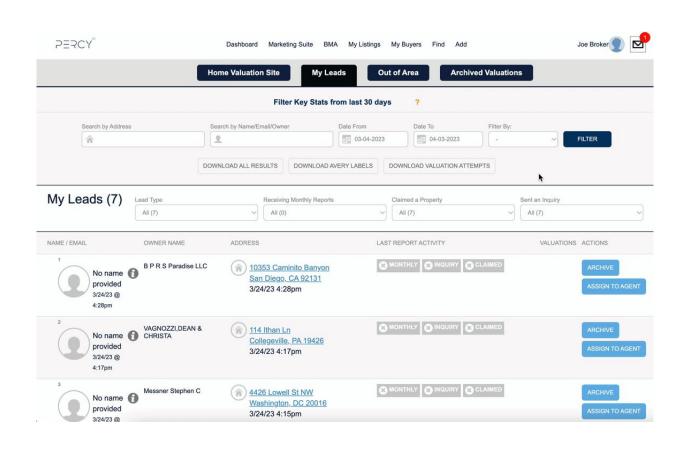


### Who and what do I say?

- Send a blast email to your database, including warmer prospects
  - Explain what NHVW is
  - Show that you are an expert on the market; leverage some of our talking points about the market

# **Newsletters / Emailing Your Database**





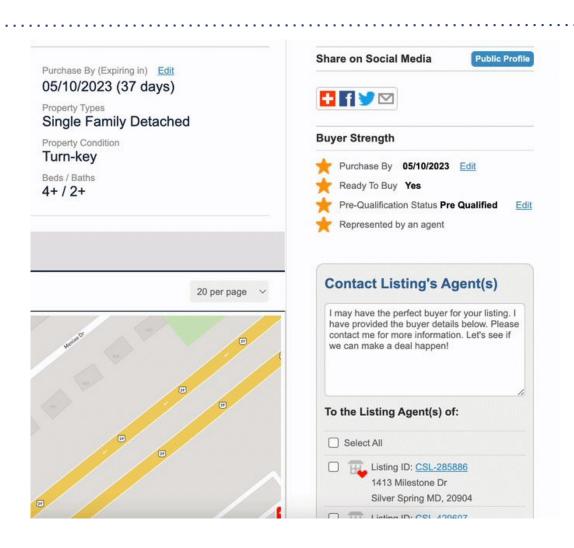
### Download all of the leads

- From your "My Leads Center"
- Import them into your CRM

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# **Strategy: Leverage Existing Buyers**





### **Share Buyer Profiles**

- If you have a Buyer, share it to social media
- Great way to engage prospects and push home valuation

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# **Any Questions?**



# Agenda

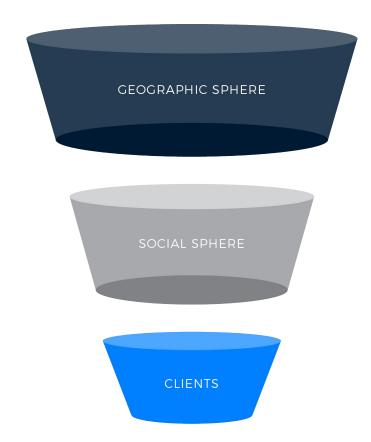
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Send out direct mailers the week of April 3-7 with a QR code that directs them to your own What's My Home Worth Page.

Ad Retargeting. Redirect any purchased local ads for homeowners to check their home's value on your Home Valuation Page.

#### YOUR SOCIAL SPHERE:

These are your 1st & 2nd degree contacts engaged with your social media profiles.

#### WHAT TO DO:

Post content about the market & housing price changes directing them to check the value of their own home. Include your home valuation site in your newsletter and/or emails that you send to your network.

#### **CLIENTS:**

These are the people you've already worked with in the past. It's a great opportunity to update them on their home's value & buyer demand.

#### WHAT TO DO DURING #NHVW2023:

- 1. Subscribe each of these contacts to a monthly Home Value Report coming from you each month.

  That way as we go into the hot season, they've already been getting a report form you on their home's value increasing month over month.
- 2. Create a Buyer Market Analysis report for the homeowner's you've worked with in the past. This is a great way to start a conversation about how the market is this new year, the new home values, buyer demand, and see what their plans are.



# Engaging Sellers

#### **CLIENTS:**

These are the people you've already worked with in the past. It's a great opportunity to update them on their home's value & buyer demand.

#### WHAT TO DO DURING #NHVW2023:

- 1. Subscribe each of these contacts to a monthly Home Value Report coming from you each month. That way as we go into the hot season, they've already been getting a report form you on their home's value increasing month over month.
- 2. Create a Buyer Market Analysis report for the homeowner's you've worked with in the past. This is a great way to start a conversation about how the market is this new year, the new home values, buyer demand, and see what their plans are.



## Clients

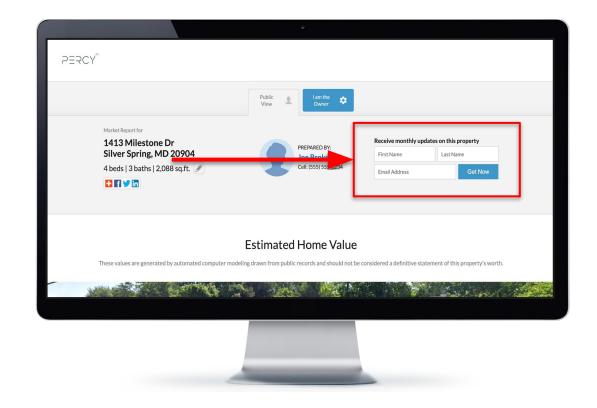




### **Auto Subscribe Clients**

- The Monthly Report takes little effort to subscribe / unsubscribe.
- We HIGHLY recommend leveraging the Monthly Report as a source of value that you bring to the table as their agent.
  - You become their Knowledge Broker
- It's not just for new clients! It can be used as a marketing tool for existing clients too.

# **Nurture: Monthly Report**



### • How do people subscribe?

On the Home Valuation Report, there is an option to receive a monthly update.

You can also sign people up on their behalf!

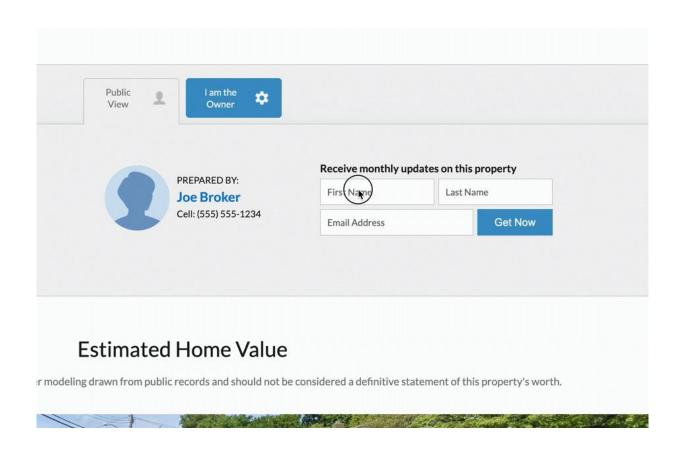
### • Who subscribes themselves?

Anyone who leaves their contact info.

 $P = Q C Y^{(n)}$  56 | CONFIDENTIAL

# **Enrolling on Your Client's Behalf**



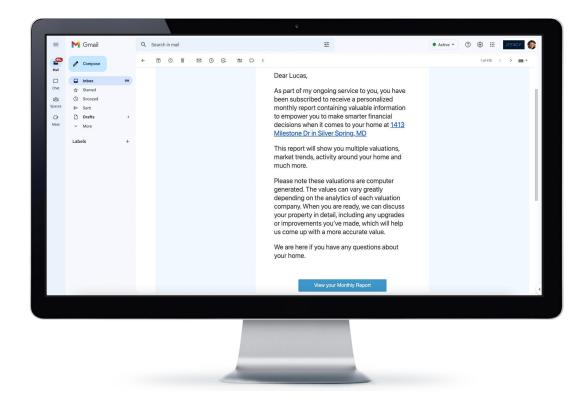


### **Enroll Your Clients**

- Type in their address
- Put in their name/email address

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# **Engaging Your Sphere**



\*\* Monthly Report Subscribers will receive an email with a personalized message from you + a link to their report (above).

### • Who can you subscribe?

- Past Clients
- Seller Leads
- Buyers (most have a home)

### Pro Tip:

Email your Sphere directly about tracking their equity or include a link to sign up in your newsletter

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# **Email Template That Goes Out**

Dear Brandon,

As part of my ongoing service to you, you have been subscribed to receive a personalized monthly report containing valuable information to empower you to make smarter financial decisions when it comes to your home at 4611 Ayron Ter in Palm Harbor, FL

This report will show you multiple valuations, market trends, activity around your home and much more.

We are here if you have any questions about your home.

View your Monthly Report



Brandon Carroll
PERCY REALTY
P: (213) 123-4567 | MESSAGE ME

# Your Experience: Monthly Report

### You have a new Monthly Report subscription



Dear Brandon,

You have a new Monthly Report subscriber for

4611 Ayron Ter, Palm Harbor, FL 34685

Every month they will receive a report on your behalf. Click the link above for a sample of what they will see.

Subscriber Information:

Brandon Carroll

brandoncarroll.vt@gmail.com

Date Sent: 01/27/23 | 11:05 AM

P=RCY

## **Client Experience: Monthly Report**



#### Dear Brandon:

As part of my ongoing service to you, you have been subscribed to receive a personalized monthly report containing valuable information to empower you to make smarter financial decisions when it comes to your home at <u>5809 Wabada Ave</u>

This report will show you multiple valuations, market trends, activity around your home and much more.

Please note these valuations are computer generated. The values can vary greatly depending on the analytics of each valuation company. When you are ready, we can discuss your property in detail, including any upgrades or improvements you've made, which will help us come up with a more accurate value.

We are here if you have any questions about your home.

View Your Report

# Agenda

How to 2x Your Leads on NHVW

- The Home Valuation Mindset
- Geographic Sphere
- Social Sphere
- Clients
- Summary / Preview of Next Webinar



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# **Summary**

- The Home Valuation Tool is a mindset to capture seller leads. Market, Market, Market!
- Consistency and Speed are the name of the game when following up with leads.
- Use Percy's Marketing Suite + Email Tools to follow up quickly and effectively.
- Establish follow-up practices for your Social
   Sphere, including new lead responses.
- Take advantage of NHVW and send mailers to your Geographic Sphere this week!



PERCY<sup>®</sup>

# Coming Up! Tomorrow @ 1 pm ET







Brandon Carroll
Vice President, Client Success
brandon@percyai

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### From Agent to Advisor:

# Thriving in a Low Inventory Market with Equity Insights

### **Hosted by:**

Brandon Carroll,
Percy Vice President - Client Success

# **ANY QUESTIONS?**



WE VALUE YOUR PARTNERSHIP.