

Why is my Coming Soon Listing not merging with the Active Listing?

What to do when your listings' profiles do not merge:

First and foremost, are both Coming Soon Listing and Active Listing in your account?

The most common reason for the two profiles not merging is difference in street address. Please confirm both street addresses are identical; including city (not just zip code). To do that, select your Coming Soon Listing and select "Edit Listing" on the top right to edit the address. Make sure the Coming Soon Listing's address matches the Active Listing's address.

After editing the address, please keep in mind it can take up to 24 hours to merge.